

the Bulletin

of THE NORTH CAROLINA HOME INSPECTOR LICENSURE BOARD



Spring 2003

322 Chapanoke Road
Raleigh, NC 27603

919.715.0991

919.715.1378 FAX

WEBSITE AT:

<http://www.nchilb.com>

UPCOMING EVENTS

- APRIL 10**
Exams
- APRIL 18**
Board Office Closed – Holiday
- APRIL 29**
Application Deadline
- MAY 9**
Board Meeting
- MAY 9**
Exam Registration
- MAY 26**
Board Office Closed – Holiday
- JUNE 12**
Exam
- JULY 4**
Board Office Closed – Holiday
- July 11**
Board Meeting
- JULY 11**
Registration Deadline
- JULY 30**
Application Deadline
- AUGUST 7**
Exam

IN THIS ISSUE

- New Year—New Look 1
- Director's Message 2
- For your consideration . . . 2
- NCHILB Pre-Approved Continuing Education Courses For 2003 3
- Directions to New NCHILB Location 4
- Maps 5
- Disciplinary Actions 6

New Year—New Look

Here's hoping 2002 was a good year for all of you. I am looking forward to my first full year as Chairman and share the Board's excitement about the year ahead.

Jeff Vaughn, your new Vice-Chairman, is doing a great job and has our education program setting an example for other Licensing Boards across the country. Bob Schultz, our Secretary Treasurer, is keeping a keen eye on our finances and I am sure you appreciate that.

Steve Smallman will be leaving the Board in 2003. Steve has been with us from the beginning and, after all these years of hard work and dedication, has decided to step down. Again, a GREAT BIG thank you for all of your efforts. Your contributions have shaped this Board and you have been a tremendous asset to the state.



First Annual "Excellence In Education Award" presented to Mr. Frank Vigil by Jeff Vaughn, Chairman of the Continuing Education Committee. Assisting in the presentation are John Hamrick, Licensure Board Chairman, and Jennifer Hollyfield, Continuing Education Coordinator.

Tom Edwards will be a new face on our Board this year. Tom is taking over for Steve Smallman. He has been an active participant at our meetings and is a member of both inspection associations in our state. Join me in welcoming Tom as we look forward to working with him.

Another new face belongs to Andy Patron, the new Director of the NCHILB. Andy has been with us since October. He has hit the ground running and brings lots of enthusiasm and energy into his role as Director. I hope you will all have the opportunity to meet him soon.

Finally, in 2003, we will be moving into a new office location, 322 Chapanoke Road. This building is in the Hammond Commercial Park in Raleigh, about five miles south of the current location. While the moving date is not certain, a Spring move is anticipated.

Home sales held their own in 2002 and with good rates expected to continue sales forecasts for 2003 are good. This means more inspections. Good luck in the coming year.



At the November Board Meeting, Chairman John Hamrick presented a plaque to Steve Smallman to commemorate his retirement from the Board and to recognize his dedication and hard work on our behalf.

John W. Hamrick, Chairman

BOARD MEMBERS

John W. Hamrick, CHAIRMAN
Howard Perry & Walston Realty
8 Consultant Place, Durham, NC 27707
919.401.7600, 919.493.0147 FAX
hamrickj@hpw.com

Jeff Vaughn, VICE-CHAIRMAN
Coastal Home Inspections
P.O. Box 628, New Bern, NC 28563
252.637.4081, 252.633.4589 FAX
info@buildingcheck.com

W. Robert Schultz, SECRETARY-TREASURER
2904 Dunkirk Drive, Raleigh, NC 27613
919.845.9995, 919.845.9915 FAX
WSchultz@BBandT.com

Gerald W. Canipe
ARCHISPEC
4200 Morganton Rd., Suite 200-03
Fayetteville, NC 28314
910.868.3086, 910.868.7184 FAX
Rbil@inf.net

R. Thomas Edwards
HOME CHECK INC.
P.O. Box 1429, Jamestown, NC 27282
336.882.6321, 336.882.6373 FAX

Roger R. Pierce
Pierce Services, Inc.
P.O. Box 1429, Cashiers, NC 28717
828.743.5013, 828.743.3496 FAX
Bugmanrog01@aol.com

Grover Sawyer
N.C. Department of Insurance
410 N. Boylan Avenue, Raleigh, NC 27603
919.733.3901, 919.733.9171 FAX
Gawyer@ncdoi.net

T. Larry Summer
Progressive Builders
300 W. Main Street, Suite C
Cherryville, NC 28021
704.435.4909, 704.435.1219 FAX

STAFF

Andy Patron, DIRECTOR/INVESTIGATOR
Apatron@ncdoi.net

Jennifer Hollyfield, EDUCATION COORDINATOR
Jhollyfi@ncdoi.net

Tammy Parker, ADMINISTRATIVE ASSISTANT
Tparker@ncdoi.net

Sue Little, ATTORNEY
slittle@mail.jus.state.nc.us

ADDRESS CHANGES

If your address changes, you must notify the board, as this is the only way we have of contacting you.

PLEASE CHECK YOUR LABEL

The Home Inspector Board reminds you what your continuing education hours are for the current year. (Look at the top line of your label directly to the right.) You will have your elective hours and your update course hours. Please check your label each time you receive your quarterly Newsletter to be sure that you are in agreement with the Board's records.

Director's Message

It is an honor and a privilege to serve as the first Director of the North Carolina Home Inspector Licensure Board. Today, the Board enjoys a strong and favorable reputation, in great measure because of the ongoing and extraordinary contributions of the past and present Board members and dedicated and talented staff. I look forward to working with you all to build on **your** many past successes.

One of the many aspects of this position that I find challenging is that I work for a lot of people: The Board Members, The Department of Insurance, The Licensed Home Inspectors of North Carolina and, ultimately, all of the Citizens of North Carolina. My responsibilities include (but are not limited to) directing the activities of the Board; enhancing the communication between the Board, the licensees and the public; investigating complaints; administering any necessary disciplinary action; and representing the Board in person, when necessary. There is a lot to do and I am going to need your

help from time to time, starting with this Newsletter.

Take some time to look at the section titled "For your consideration." This section will, now and in future Newsletters, contain issues that concern you. You can help us by taking the time and making the effort to tell us what you think.

I would like to take this opportunity to express my appreciation for the assistance that Jennifer Hollyfield, Education Coordinator, and Tammy Parker, Administrative Assistant, provided during my orientation. They rarely get the thanks that they deserve. So I am putting it in writing; Thank you.

Please do not hesitate to call or email me, if you have any questions or concerns. I look forward to working with you.

Andrew (Andy) Patron
Director, NCHILB
919-715-0991, option 4
apatron@ncdoi.net

For your consideration . . .

The Licensing Board has a duty to evaluate issues that have a direct impact on the Home Inspection Industry in North Carolina. This is a huge responsibility that they take very seriously. Decisions about future policies or rules require adequate input and feedback. In this section of the Newsletter, we will be providing you with an opportunity to review some of the important issues facing the Board. We would like to routinely offer them for your consideration.

Please take the time to review the following issue with us. The topic is followed by some questions that should act as a starting point for your consideration...

- > Mandatory Errors and Omissions insurance.
 - ✓ Should it be mandatory?
 - ⇒ Why or why not?
 - ✓ If you have E&O,
 - ⇒ Why do you have it?
 - ⇒ How does it protect you?
 - ⇒ Have you ever filed a claim? If so, how did that process work for you?
 - ⇒ What is an acceptable deductible?
 - ⇒ What is a reasonable coverage limit?
 - ✓ If you do not have E&O,
 - ⇒ Why not?

- ⇒ What would be a maximum acceptable monthly premium?
- ⇒ Have you ever had to pay for an error or oversight? If so, how much did it cost?
- ⇒ How would you handle a "claim" over \$5,000, for example?

We look forward to your feedback. You can send your comments to the office or email them to apatron@ncdoi.net. If you want to talk about the issue in more detail with Andy Patron call (919) 715-0991 option 4. Your input on this and future issues will be presented to the Board. Thank you for your consideration.

ASSOCIATION CONTACT INFORMATION

**NC Association of ASHI Chapter
(American Society of
Home Inspectors chapter)**
CONTACT William Delamar at
919-844-5340.

**NC Licensed Home Inspector
Association**
CONTACT Gus Stasi at
919-419-8819.

2003 NCHILB Pre-Approved Continuing Education Courses

The Continuing Education Committee is **pleased** to announce that it will implement the New Continuing Education Rules on October 1, 2003. The members of the committee worked very hard to develop these rules and to get them passed by the North Carolina Legislature.

These changes were implemented in order to increase the quality of the continuing education programs offered across the state. These New Rules help to ensure that our home inspectors are receiving the most up-to-date and practical education possible so that they can continue to protect the safety and well being of the people of North Carolina.

If you are currently a course sponsor or provider, your course approval will expire as of October 1, 2003. If you are interested in being a course sponsor or instructor you will need to submit an application for approval under the New Rules. You can find the New Rules and Applications for approval on the Board's website. The web address is www.nchilb.com. For those of you who do not have access to our website, you can contact me at my office and I will mail you the appropriate information.

If you have any questions or concerns, please do not hesitate to call or email me. I am looking forward to working with all of you.

Jennifer Hollyfield, NCHILB EDUCATION COORDINATOR
919-715-0991, option 3 • jhollyfi@ncdoi.net

APRIL 2003

HIL-244	Building Science for the NC Home Inspector	NC State University	Raleigh, NC	919-515-2261	April 4, 2003 – April 5, 2003	4	Call
HIL-245	Wood: Its Proper Selection and Use	NC State University	Raleigh, NC	919-515-2261	April 4, 2003 – April 5, 2003	2	Call
HIL-246	Effective Time Management	NC State University	Raleigh, NC	919-515-2261	April 4, 2003 – April 5, 2003	2	Call
HIL-247	Legal Aspects of Contracts	NC State University	Raleigh, NC	919-515-2261	April 4, 2003 – April 5, 2003	2	Call
HIL-248	Wood Destroying Pests	NC State University	Raleigh, NC	919-515-2261	April 4, 2003 – April 5, 2003	2	Call
HIL-30	HI Training Exam Prep	Tim Holloman	Wilson, NC	919-333-5933 252-237-5653	April 5, 2003	7.5	\$125.00

MAY 2003

HIL-30	HI Training Exam Prep	Tim Holloman	Wilson, NC	919-333-5933 252-237-5653	May 31, 2003	7.5	\$125.00
--------	-----------------------	--------------	------------	------------------------------	--------------	-----	----------

AUGUST 2003

HIL-30	HI Training Exam Prep	Tim Holloman	Wilson, NC	919-333-5933 252-237-5653	August 2, 2003	7.5	\$125.00
--------	-----------------------	--------------	------------	------------------------------	----------------	-----	----------

OCTOBER 2003

HIL-30	HI Training Exam Prep	Tim Holloman	Wilson, NC	919-333-5933 252-237-5653	October 4, 2003	7.5	\$125.00
--------	-----------------------	--------------	------------	------------------------------	-----------------	-----	----------

DECEMBER 2003

HIL-30	HI Training Exam Prep	Tim Holloman	Wilson, NC	919-333-5933 252-237-5653	December 6, 2003	7.5	\$125.00
--------	-----------------------	--------------	------------	------------------------------	------------------	-----	----------

CONCURRENT

HIL-30	HI Training Exam Prep	Tim Holloman	Wilson, NC	919-333-5933 252-237-5653	February 1, 2003	7.5	\$125.00
HIL-33	6-Day Home Inspection Course	American Home Inspectors Training Institute	Statewide	1-800-441-9411	Call	37.25	\$1,450.00
HIL-68	NC Home Inspector's Study Course	James Thomas	Carthage, NC	910-947-1123	On-going	12	\$120.00
HIL-218	Home Inspection Technology Study Course	James L. Thomas	Carthage, NC	910-947-1123	On-going	12	\$130.00
HIL-143	Continuing Education/Mandatory Update	Gene Poore	Charlotte, NC	704-545-2340	On-going	12	\$150.00
HIL-145	Hands On Home Inspection Training	Abe Mendez	Winston-Salem, NC	336-744-7139	On-going	12	\$225.00
HIL-146	The Professional Home Inspector Home Study Course	Home Reporter Systems	Hookerton, NC	1-800-328-6775	On-going	40	\$599.95
HIL-149	Roofing Systems	John Hendricks NIBI		1-888-281-6424	Online Course	35	Call
HIL-152	Inspecting Sick Houses	Wiley Earp 919-481-3942	Statewide	1-800-570-1805	On-going	12	\$170.00
HIL-166	Residential Inspector Training Home Study Course	Roy Brownlow		252-354-5253	Home Study	12	\$150.00
HIL-168	Continuing Education for 2001-2002	John Elliott		252-940-1575	On-going	12	Call
HIL-170	ILX Construction Training	Rob Neumann		1-800-424-9228	Home Study	15	\$595.00
HIL-171	American Inspectors Society Training	C. L. Bagwell		770-416-9877	On-going	40	Call
HIL-172	Home Inspector Education	Jimmy Hughes		252-413-0388	Home Study	12	\$150.00
HIL-179	Home Study Course 2002	Gene Poore		704-545-2340	Home Study	12	Call
HIL-183	Damage Assessment Training	Glen Delamar		919-844-5340	On-going	4	Call
HIL-235	NIBI On-line Heating Systems	John Hendricks		888-281-NIBI (6424)	On-going	30	Call
HIL-236	Radon Measurement	Jan Carrington		800-626-2703	On-going	18	Call
HIL-240	Mold	George J. Gioiella		919-975-0642	On-going	8	Call
HIL-242	NC Home Inspector Licensure Course Via the Internet	William Whaley	Davie Campus Mocksville	336-751-2885	On-going	18	\$55.00
HIL-243	NC Inspector Mandatory Licensing Update Course	William Whaley	Davie Campus Mocksville	336-751-2885	On-going	4	\$55.00
10-2-98	Pass the Exam	Educational Seminars Richard Pontello	Statewide	1-800-887-1515	Call	16	\$265.00
C-3-98	10 Reporting Defects/Report Writing	Educational Seminars Richard Pontello	Cary, NC	1-800-887-1515	On-going	8	Call
C-4-98	Field Training CSE	Educational Seminars Richard Pontello	Cary, NC	1-800-887-1515	On-going	16	\$350.00
C-5-98	Hands on Field Training	Educational Seminars Richard Pontello	Cary, NC	1-800-887-1515	On-going	8	\$175.00
C-18-99	Exterior/Roof/Plumb/Elect/HVAC/Kitchen/Appliances/Interior, Bathrooms/Structure	Claudia Cothran	Las Vegas, NV	1-800-553-5660	On-going	21	Call
C-29-00	Hot Water Supply	John Hendricks NIBI		1-888-281-6424	Online Course	12	Call
C-31-00	RT501	John Hendricks NIBI		1-888-281-6424	On-going	40	Call
C-33-01	Education Direct	James Shemanski		570-961-4677	Home Study	21.5	Call
CE 2002	Mandatory Update	RJ & Associates Earl Taylor		704-362-5021	On-going	2	Call

DIRECTIONS TO NORTH CAROLINA HOME INSPECTOR LICENSURE BOARD 322 CHAPANOKE ROAD, RALEIGH, NC 27603

FROM US 70 SOUTH, 401 SOUTH (SMITHFIELD, GOLDSBORO, KINSTON)

Take US-70 W into Raleigh. US-70 will merge into S. WILMINGTON ST/NC-50 N/US-401 N. After merge, travel approximately 1 mile and turn right onto Chapanoke Road, (there will be a Bojangles and Dunkin Donuts on the corner). Our office is about 0.2 miles on the left.

FROM US 64 EAST (ROCKY MOUNT, WILSON)

Take US-64 W into Raleigh. NEW BERN AVE/US-64 will intersect I-440 (Beltline). Merge onto I-440 S/US-64 W toward BENSON. [Once on I-440 S do **NOT** exit on I-40 E to BENSON.] Travel for about 7 miles on I-440 S and merge onto US-401 S/US-70 E/ NC-50 S via exit number 298A toward FAYETTEVILLE/S. Saunders St South. Turn right at the bottom of the off ramp. Travel for about 1.3 miles south. (You will be on S. Saunders St and S. Saunders St will turn into S. Wilmington St.) Look for Chapanoke Road; there will be a Bojangles and Dunkin Donuts on the corner. Turn left onto Chapanoke Road. Our office is about 0.2 miles on the left.

FROM US 1 SOUTH (SANFORD, SOUTHERN PINES)

Follow US-15 N/US-501 N/US 1 N into Raleigh. Stay on US-1 N until it merges onto I-40 E/I-440 E/US-64 E toward BENSON/ROCKY MOUNT. Travel on I-40 for about 5.3 miles. Take the US-401 S/US-70 E/NC-50 S exit number 298A toward FAYETTEVILLE/GARNER. Turn right at the bottom of the off ramp. Travel for about 1.2 miles south. (You will be on S. Saunders St and S. Saunders St will turn into S. Wilmington St.) Look for Chapanoke Road; there will be a Bojangles and Dunkin Donuts on the corner. Turn left onto Chapanoke Road. Our office is about 0.2 miles on the left.

FROM US 70 WEST (DURHAM)

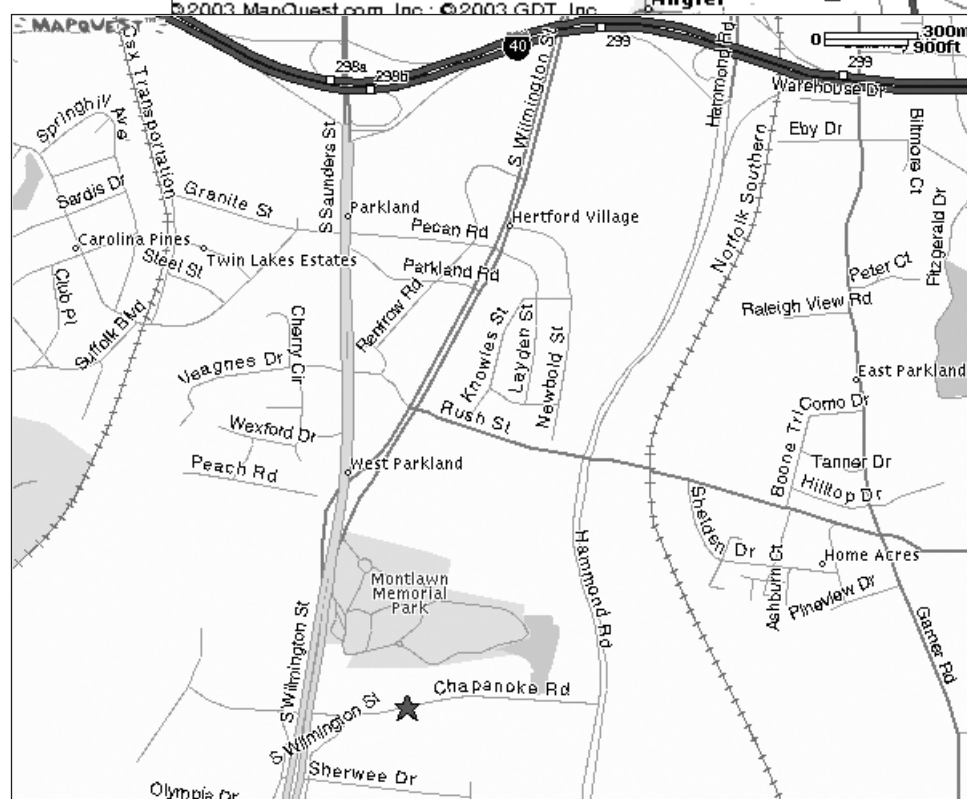
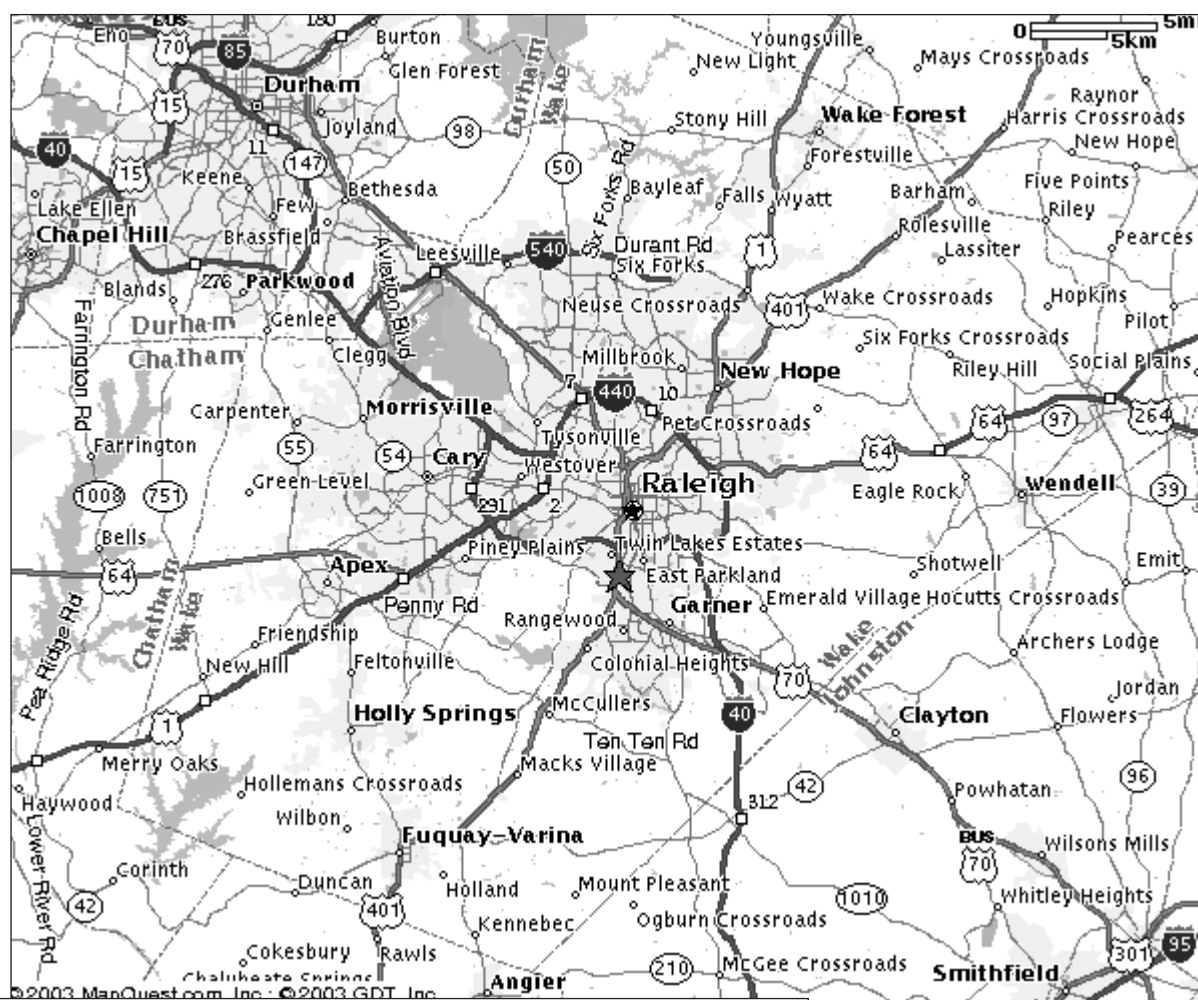
Take US-70 into Raleigh. Stay on GLENWOOD AVE/US-70 W until it merges with I-440 S. Take the I-440 S/RIDGE RD/OUTER BELTLINE ramp toward SANFORD. Merge onto I-440 S/US-1 S. Take the I-440/I-40/US-64 E/ OUTER BELTLINE exit number 1 toward US-70/DURHAM/ROCKY MOUNT. Merge onto I-40 E/I-440 E/US-64 E. Travel on I-40 for about 4.7 miles. Take the US-401 S/US-70 E/NC-50 S exit number 298A toward FAYETTEVILLE/GARNER. Turn right at the bottom of the off ramp. Travel for about 1.2 miles south. (You will be on S. Saunders St and S. Saunders St will turn into S. Wilmington St.) Look for Chapanoke Road; there will be a Bojangles and Dunkin Donuts on the corner. Turn left onto Chapanoke Road. Our office is about 0.2 miles on the left.

FROM US 1 NORTH, 401 NORTH (ENDERSON, LOUISBURG, WAKE FOREST)

Stay on US-1 into Raleigh, which will turn into Capital Boulevard. Stay on US-1 S/CAPITAL BLVD through downtown. CAPITAL BLVD will turn into DAWSON ST. DAWSON ST. merges into S. SAUNDERS STREET near the intersection with I-40/I-440 Beltline. Pass under the Beltline on S. SAUNDERS STREET and travel for about 1.2 miles. [S. Saunders St will turn into S. Wilmington St.] Look for Chapanoke Road; there will be a Bojangles and Dunkin Donuts on the corner. Turn left onto Chapanoke Road. Our office is about 0.2 miles on the left.

FROM THE AIRPORT (DURHAM, GREENSBORO, WINSTON SALEM)

Take I-40 E into Raleigh. Stay on I-40 E/I-440 E. Take the US-401 S/US-70 E/NC-50 S exit number 298A toward FAYETTEVILLE/GARNER. Turn right at the bottom of the off ramp. Travel for about 1.2 miles south. (You will be on S. Saunders St and S. Saunders St will turn into S. Wilmington St.) Look for Chapanoke Road; there will be a Bojangles and Dunkin Donuts on the corner. Turn left onto Chapanoke Road. Our office is about 0.2 miles on the left.



the Bulletin

of THE NORTH CAROLINA HOME INSPECTOR LICENSURE BOARD



322 Chapanoke Road, Raleigh, NC 27603

ADDRESS SERVICE REQUESTED

1,225 copies of this public document were printed at a cost of \$1.00 per copy.

DISCIPLINARY ACTIONS

Following is a complete list of disciplinary actions taken by the Board since its inception in 1996. Since a complete summary of actions has not been provided to the public, this one time listing will act as that notification. In the future, this section will only list the actions taken during the past Newsletter cycle.

A complete list of disciplinary actions will be posted on the NCHILB.com website and updated annually.

Robert E. Riffe—Complaint filed 1996. Signed affidavit will not do inspections and will not apply for a license.

Bill Sain, License 45—Complaint filed: February 11, 1998. Reprimanded by Board and must complete 2 additional hours of CE in Report Writing.

James Keith Terry, License 396—Complaint filed: February 16, 1998. 6 months probation, may shorten with six hours CE.

Jeffrey Glenn White, License 357—Complaint filed: February 19, 1998. Suspended license for 5 months and 20 days; 2 hours additional CE.

Jonathan Patrick Sweitzer, License 621—Complaint filed: March 13, 1998.

Edward Gerhardt, License 112—Complaint filed: July 1, 1998.

Norman F. Evans, License 542—Complaint filed: August 17, 1998. Failed to comply to disciplinary action; license revoked.

John P. Salstrom, License 99—Complaint filed: November 24, 1998. License revoked.

Donald Grier Faires, License 161—Complaint filed: November 25, 1998. 6 months suspended, stayed provided Faires writes an article to be published in the newsletter on the importance and ramifications of license renewal.

George Carter, License 307—Complaint filed: June 9, 1999. Licensed revoked; may reapply in June 2001.

David Lee Taylor, License 49—Complaint filed: March 23, 2000. Consent Agreement—modify report and submit to Board—Additional 2 hours CE in electrical and structural—9 months probation.

Victor Benn, License 534—Complaint filed: May 23, 2000. Inspector Surrendered License.

Charles Solland, License 446—Complaint filed: December 12, 2000. Consent Agreement 30 days suspended 18 months probation.

Kevin Whighan, License 147—Complaint filed: May 21, 2001. Consent Agreement—90 days Probation, Additional CE (one class in roofing inspections and one class in moisture damage and structural deficiency), submit 3 reports for review.

James Rossi, License 981—Complaint filed: November 7, 2001. Consent Agreement—Letter of Reprimand, 8 hours additional CE in report writing and submit 3 reports for review.

Myron Herron, License 1147—Complaint filed: December 31, 2001. Consent agreement—120 days Probation, Additional CE (one class in HVAC and one on report writing), submit 3 reports for review.